ALTAMONT CORRIDOR EXPRESS

REASONABLE MODIFICATION & ADA VIOLATION COMPLAINT FORM

To file a complaint regarding a request for reasonable modification or alleging any action by SJRRC prohibited by the Americans with Disabilities Act (ADA) regulations found at 49 CFR Part 27, 37, 38, and 39, please provide in writing the following information and submit it via mail, fax or email to:

San Joaquin Regional Rail Commission
ACE Customer Service Department
949 E. Channel Street
Stockton, CA 95202
Phone: (800) 411-RAIL (7245)
Fax: (209) 944-6295
Email: customerservice@acerail.com

If you need assistance in completing the request form, SJRRC staff will provide assistance.

Full Name:_____ Telephone Number: ( ) _____ - _____

Street Address: _____

City: _____ State: _____ Zip:_____

e-mail Address:_____

Mailing Address (if different from above)

Street Address: _____

City: _____ State: _____ Zip:_____

Describe your complaint and/or what modification(s) you requested that is necessary for using the ACE service. Please include any information about the issue you are trying to remedy. Be specific. For additional space, attach additional sheets of paper.

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I affirm that the information provided on this document is true to the best of my knowledge.

Signature:_____Date: _____